

**Customer Questionnaire**



**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_  
\_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Opening Questions:**

**These questions are to help your designer in the beginning phases of choosing the perfect automation system for you and your family's needs.**

What are you most interested in?

- Multi Zone Audio
- Outdoor Audio
- Lighting Control
- Home Theater (designated room)
- Living Room Theater
- Secured Home Network
- Automated Door Locks
- Security System

Is this a new home or retrofit? \_\_\_\_\_

On a scale of 1 to 10, how well does the Wifi work in your home right now?

1      2      3      4      5      6      7      8      9      10

Who is your internet provider? \_\_\_\_\_

Who is your television provider? \_\_\_\_\_

Do you have a security provide? If so, who is it? \_\_\_\_\_

If not, would you be interested in a security system?      Yes / No

## Living Room

### 5.1 Audio

Would you prefer on wall, in wall, in room, or in ceiling speakers? \_\_\_\_\_

Where will subwoofers go? \_\_\_\_\_

(Cannot be on outside wall dues to condensation/unable to put insulation behind it)

Would you like a slim sub or original (sits out 2-3 inches from wall) \_\_\_\_\_

Are you concerned about hearing movie play in adjoining rooms? Yes / No

For an extra cost and if sizing permits, there are enclosed speakers available

\*Ideal for theater rooms to not be heard through the floor

How large is your TV? \_\_\_\_\_

How would you like your TV mounted? articulating, tilt, ultra thin/flat

### Control

Do you want to be able to control everything from one remote? Yes / No

Will there be lighting control in this room? Yes / No

Do you want to be able to control different rooms from the living room? Yes/No

What will be controlled? lights, door locks, music, TVs

Do you want control with a touch screen in this room? Yes / No

(camera and intercom capabilities)

Do you want a portable or in-wall touch screen? \_\_\_\_\_

### Equipment

Where will your equipment be stored? \_\_\_\_\_

(Note: this equipment gets hot and its ideal placement is in the basement in a protected rack; if in basement, you might need baluns)

**Consider-** Just for this room alone, you will have:

- Receiver
- Entertainment Jacks
- Subwoofer Amplifier
- Control 4 Box
- TV/cable box
- Possibly a gaming system (Yes / No)
- Blu-ray player

## Kitchen

### Audio

How large is the kitchen? \_\_\_\_\_

Two or four in-ceiling speakers? \_\_\_\_\_

Square or circle speakers? \_\_\_\_\_

Connected to the multi zone? Yes / No

(If it is **not connected** to the multi zone, you will need something to **power** the speakers and an **audio source** to get music to the speakers, such as a **receiver**)

### Video

Will there be a TV in the kitchen? Yes / No

What size? \_\_\_\_\_

How will it be mounted? Under cabinet fold out, articulating

### Control

Do you want control of the system in this room or just audio/video? \_\_\_\_\_

Will there be lighting control in this room? Yes / No

\*If so, we need to know if lights are LED or regular and how many wall switches of each\* \_\_\_\_\_

Do you want control with a touch screen in this room? Yes / No

(camera and intercom capabilities)

Do you want a portable or in-wall touch screen? \_\_\_\_\_

Do you have a Sub Zero Fridge or Wolf Oven? Yes / No

\*Please talk to your AVAS designer for more information.\*

### Phone System

Will the house phone be located here? Yes / No

If so, you will need a phone jack.

### Equipment

Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Entertainment Jack for TV
- TV/Cable Box
- Control 4 Box

**Dining Room\*Hallway\*Foyer**

Audio Do you prefer on wall, in wall, in room, or in ceiling speakers? \_\_\_\_\_

This room **WILL** be part of the **multi zone**

Do you prefer square or circle speakers? \_\_\_\_\_

Control Do you want control of the system in this room, or just audio? \_\_\_\_\_

Will there be lighting control in this room? Yes / No

\*If so, we need to know if lights are LED or regular and how many wall switches of each\*

Do you want control with a touch screen in this room? Yes / No

(camera and intercom capabilities)

Do you want portable or in-wall touch screens? \_\_\_\_\_

Foyer– Do you want door phones outside?

Do you want a touch screen by the door at the entrance to the house? (recommended)

Yes / No

Do you want keyless entry and controllable locks? (Kwikset locking system) Yes / No

Relay Contacts Are you interested in door contacts? Yes / No

\*Have your closet lights turn on and off automatically when you open and close doors

Equipment Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Multi Zone → 4 or 8 Zone C4 Switch → C4 Tuner
- Touch Screens
- Kwikset

## Office

Audio Do you prefer on wall, in wall, in room, or in ceiling speakers? \_\_\_\_\_

Will this room be part of the multi zone? Yes / No

Video Will there be video in this room? Yes / No

Do you use your office for clients? Yes / No

Do you want your computer to connect to TV or projector for presentations?

Or would you like your computer monitor hung on the wall? Yes / No

What size is your monitor? \_\_\_\_\_

How will it be mounted? Tilt, articulating, ultra thin/flat

Control Do you want to be able to control your house from your computer? Yes / No

Do you want to be able to make your own lighting scenes and other controls? Yes / No  
(This is through Control 4 Home Edition)

Do you want to be able to lock your office door and assign codes to family members?  
Yes / No

\*Assign codes, set specific times allowed to open, be notified via e-mail or  
text when door is opened

Phone/Fax How many office jacks do you want? \_\_\_\_\_

Do you move your office furniture around a lot? Yes / No

\* If yes, consider more jacks so you don't have to see wires

Equipment Where will your equipment be stored? \_\_\_\_\_

**Consider:** Just for this room alone, you will have

- Office Jacks —> Network Switch —> Router —> Access Point
- Hood Jack if TV or Monitor is on wall
- Kwikset Lock

## **Bathroom**

Audio Do you prefer on wall, in wall, in room, or in ceiling speakers? \_\_\_\_\_

Will this room be part of the multi zone? Yes / No

Or a zone off the bedroom receiver? Yes / No

Video Are you interested in video in the bathroom (hidden mirror TV)? Yes / No

Control Do you want control of the system in this room? Yes / No

Will there be lighting control in this room? Yes / No

Do you want control with an in wall touch screen in this room? Yes / No  
(camera and intercom capabilities)

Do you want easy to use button controls? Yes / No  
(Example: all lights on/off or volume up/down)

Phone System Will a house phone be located here? Yes / No

If so, you will need a phone jack

Relay Contacts Are you interested in door contacts? Yes / No

\*Have your closet lights turn on and off automatically when you open and close doors\*

Equipment Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Speakers
- Possibly Touch Screen/6 Button Key Pad
- Phone Jacks for answering machine and phone

## Bedrooms

Audio Do you prefer on wall, in wall, in room, or in ceiling speakers? \_\_\_\_\_

Will this room be part of the multi zone? Yes / No

Video How large is your TV? \_\_\_\_\_

How would you like your TV mounted? Articulating, tilt, ultra thin/flat

Control Do you want control of the system in this room, or just audio? \_\_\_\_\_

Will there be lighting control in this room? Yes / No

Do you want control with a touch screen in this room? Yes / No

(camera and intercom capabilities)

Do you want portable or in-wall touch screens? \_\_\_\_\_

Do you want easy to use button controls? Yes / No

(Example: all lights on/off or volume up/down, lock doors)

Relay Contacts Are you interested in door contacts? Yes / No

Phone System Will a house phone be located here? Yes / No

If so, you will need a phone jack

Equipment Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Control 4 Box (usually can be mounted behind TV)
- TV Mount & TV
- Speakers
- Cable Box/Blu-ray Player
- If the speakers are not part of the multi zone ,you will need a receiver
- Hood Jacks or Entertainment Jacks
- Phone Jacks for answering machine and phone
- Possible Touch Screen/6 Button Key Pad



## Outdoor

### Audio

How large is the outdoor sitting area? \_\_\_\_\_

Will this room be part of the multi zone? Yes / No

What sources do you want to hear outside? Radio, XM Radio, TV

What type of speakers and how many?

\_\_\_\_\_ Rock

\_\_\_\_\_ Mounted

\_\_\_\_\_ In ground sub woofer

### Control

Will there be automated lighting? Yes / No

### Equipment

Where will your equipment be stored? \_\_\_\_\_

**Consider:** Just for this room alone, you will have:

- Amplifier
- Sonos
- Control 4 Box with Remote

## Garage

### General

Is the garage attached or unattached? \_\_\_\_\_

What do you use your garage for?

Storage, projects, mechanical work, man's "get away", vehicle storage

### Audio

Do you want audio in your garage? Yes / No

What type of ceiling will be in the garage? Finished, open beams

Do you prefer mounted or in ceiling speakers? \_\_\_\_\_

Is your garage heated? Yes / No

Will this room be part of the multi zone? Yes / No

### Video

Do you want video in your garage? Yes / No

TV or projection? \_\_\_\_\_

### Control

Do you want your garage doors to be automated? Yes / No

\*Meaning, auto timed garage open and close, remote open and close, home lighting scene changes and touch screen status to inform homeowners of garage being opened or closed\*

Do you want a touch screen in the garage? Yes / No

\*Intercom use, control of house from garage\*

### Phone System

Do you want a house phone in your garage? Yes / No

Will there be a computer in your garage? Yes / No

### Equipment

Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Speakers
- Garage Automation
- TV or projection
- Phone/Entertainment Jacks
- Door Lock
- Touch Screen

## Rec Room

### 5.1 Audio

Do you prefer on-wall, in-wall, in-room, or in-ceiling speakers? \_\_\_\_\_

Is the ceiling drop down? Yes / No

Where will the subwoofer go? \_\_\_\_\_

(Cannot be on outside wall due to condensation/unable to put insulation behind it)

Would you like a slim sub or original (sits out 2-3 inches from wall) \_\_\_\_\_

Are you concerned about hearing movie play in adjoining rooms? Yes / No

For an extra cost and if sizing permits, there are enclosed speakers available

\*Ideal for theater rooms to not be heard through the floor

How large is your TV? \_\_\_\_\_

How would you like your TV mounted? articulating, tilt, ultra thin/flat

### Control

Do you want to be able to control everything from one remote? Yes / No

Will there be lighting control in this room? Yes / No

Do you want to be able to control different rooms from the Rec Room? Yes / No

Do you want control with a touch screen in this room? Yes / No

(camera and intercom capabilities)

Do you want portable or in-wall touch screens? \_\_\_\_\_

### Equipment

Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Receiver
- Entertainment Jacks
- Subwoofer Amplifier
- Control 4 Box
- TV/Cable Box
- Possibly a gaming system (Yes / No)
- Blu-ray Player

## Dedicated Home Theater

Audio How many rear speakers do you want in addition to one left/right/center? \_\_\_\_\_

\*5.1 is two rear speakers and 7.1 is four rear speakers

How many subwoofers do you want? \_\_\_\_\_

How do you want your baffling (noise control for true theater sound)? On the wall,  
acoustic tiles

Control Do you want a portable touch screen to control your theater? Yes / No

Will there be lighting control? Yes / No

Do you want automated seats? Yes / No

Video How large do you want your screen to be? \_\_\_\_\_

What do you want to have as your source?

DVD, Blu-ray, mega disc changer, movie server, gaming system, cable satellite box

Layout Where is the room located? \_\_\_\_\_

What are the dimensions of the room? \_\_\_\_\_

Electrical How much amp service does your home have? \_\_\_\_\_

Equipment Where will your equipment be stored? \_\_\_\_\_

**Consider-** Just for this room alone, you will have:

- Receiver
- Entertainment jacks
- Control 4 Box
- Subwoofer Amplifier
- TV/Cable Box
- Possibly a gaming system (Yes / No)
- Blu-ray Player